

Ceva Calm Clinic Champion *Checklist**



Clinic Champion:
INITIAL SETUP
Determine placement of pheromone diffusers (waiting areas, exam rooms, and ensuring 4 feet of clearance where diffuser is plugged-in continuously)
Receive a Ceva Calm Clinic Kit
Educate staff on how to reduce fear and stress before, during, and after visits
Set up monthly autoship of pheromone refills and sprays
Plug in diffusers and place sprays in treatment areas and exam rooms
Set recurring monthly refill reminder for every 30 days
MONTHLY
Receive & replenish pheromones throughout hospital (sprays & refills)
Reset monthly refill timer/reminder
Check waiting area and exam rooms to ensure calm clinic protocols are in place
Check clinic inventory levels of resellable diffuser kits and sprays for client purchase
EVERY 6 MONTHS
Replace diffuser heads
Replenish practice tools with Bonus Kit materials
Check client brochures, signage, and reorder from your Ceva Territory Manager

Your Ceva Territory Manager is:_____

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Ceva Customer Service: 1-800-999-0297